CALLBRIDGE
by iotum

Safe, Secure and Stable Video Conferencing For Government Service



Update your infrastructure and engage in expert-level handling of governmental and judicial matters with a high-performing embeddable video and voice platform.

High-Level, Impenetrable Security

Callbridge's solution for government agencies allows for sensitive and highly confidential information to be sent and received between anyone, at any time from every corner of the world.

Reliable and Trustworthy Technology

Trust Callbridge to keep you connected in emergencies when predictability and reliability could save a life. For police departments, EMTs, intelligence agents and more, joining a video call and using "see what I see" technology keeps tasks moving.

Simple And Straightforward To Use

Callbridge seamlessly integrates into the workflows you use every day. Internal and external collaboration becomes streamlined and works with other apps like Slack, Outlook and Google Calendar.



Callbridge Prioritizes Security For Government Services

Whether for secure internal agency or government to citizen communication, Callbridge comes as a ready-to-use and implement solution with industry-standard encryption. Spark collaboration between departments, centralize easily accessible data, plus engage citizens and workers across the board using an infrastructure that enables the safe and secure transmission of highly sensitive data and critical information.

Simple And Straightforward To Use

Keep all communication centralized and accessible by providing further assistance between agencies. An inter-agency connection can work to save time, reduce travel costs and expedite training, recruiting and hiring processes for faster productivity and implementation.

Government To Citizen Communication

Stay connected with Callbridge's video platform to integrate video meeting technology into your workflows to streamline how citizens interact in everyday processes done online like video arraignment, video court trials, video mediations, video depositions, and more. In the case of a crisis, hospitals, law enforcement and emergency services can optimize video to control, manage, and supply resources.

Callbridge Offers Embeddable Video

Callbridge's state-of-the-art solution offers full API integration. For you and your department or agency, that means video and voice content is instantly available with the click of a mouse.

Users can gain access to their remote parole hearings, record testimonies, view a video on demand or join a live stream or pre-recording without opening up a new window and never leaving your site or app.

Video-enabled Nonprofit Outreach Workflow

- Schedule a virtual meeting ahead of time or set up an on-demand sync.
- Link the meeting to your email or calendar for an easy way to join.
- Stay connected from anywhere on any device. Remote locations with low bandwidth included.
- Work and collaborate with field-workers and campaign manager clients using screen sharing, and file sharing.
- Loop in other colleagues for inter-departmental collaboration and citizen-facing communication involving public health services, justice programs, etc.

Why Callbridge?

Embeddable Video and Voice

Offer on-demand content and easy ways to join a meeting or view pre recorded content when users can just click to view without leaving your site or app.

Superior Privacy and Security

Experience international security compliance and an unrivaled level of virtual meeting privacy and secure workflows: E2E encryption, granular settings, access codes, and more.

Better Work-Life Balance

Decrease stress and manage deadlines more easily when both workers and citizens can attend meetings and important appointments remotely.

Cost-Effective Legal Processes

Maximize budgets and taxpayer dollars using video conferencing that eliminates travel. Public defenders can meet virtually to discuss inmate bail hearings or show up online for hearings, and other court matters.

High-Quality Transcription

Using AI-powered technology, receive transcriptions of court session recordings that come with speaker tags and time and date stamps.

Promote A Hybrid Workplace

Enable a more flexible approach between agencies and workers that involves in-office hours and working remotely.

Hit Record

Make a visual impact in real-time or hit record to capture what's happening now so you can watch or submit it at a later time. Perfect for community programs and depositions.

Brand Integrity

Have your agency or department's logo clearly displayed across all touchpoints so participants know exactly where they're supposed to be.

Ample Storage

Use Callbridge Drive to safely store, retrieve and sync recordings, files, and documents. Enjoy easy and on-demand access.

Work Smarter

Free up time and energy and make use of your man-hours with video and voice technology available via the mobile app on Android and iOs.

Other Integrations

Easily integrate iotum's technology into your current offering plus other integrations like Slack, Google Calendar, and Outlook.

3.5 hr is the amount of time federal employees can save per week, on average, by video conferencing.
Source

92% of federal employees believe video conferencing can save taxpayer dollars.
Source

Callbridge Key Features

Safe, Secure and Stable

- Access permission, private codes, and encryption
- Use Meeting Lock and One-Time Access Code for client information
- Safeguard client data with 128-bit E2E encryption

Professional

- Smart resolution, crystal clear video, and audio
- Customizable, versatile, and scalable API integration
- AI-powered service

AI-Powered Transcription and Sentiment Analysis

- Speaker tags, time and date stamps
- Auto-tag to pick up common topics and trends for in-depth data and easy recall
- The Sentiment Analysis tool indicates positive and negative sentences and tone of voice

Callbridge Secures Governmental Agency and Department Communication

- Public Health Services
- Child and Family Services
- Treasury Boards
- Employment and Social Development Department
- Border Services
- Immigration, Refugees and Citizenship Services
- Public Safety Services
- Transports Services
- Provincial/National Security Departments
- Corrections and Justice System Communications
- Remote Court Sessions

Callbridge Enables Efficiency And Accuracy Within The Public Sector

With Callbridge's safe and secure, easy-to-use, and convenient video and voice platform, governing bodies including departments and agencies can expedite in-person processes virtually. Replace in-person court work, and save overhead costs and travel expenses when you can connect within the agency and to citizens with ease.

Find Out More

G2 CROWD Trustpilot Capterra techradar Cloud Communications Alliance UC TODAY crozdesk